

TBC Member Complaints – Monitoring Officer Record

Ref:	Receipt of Complaint 2015	Member	Complainant	Nature of Complaint	Investigation	Hearing	Outcome	Status (Open/closed)	Follow-up / Learning
MC 11/16	14 November 2016	Complaint about 1 Member	Public	Complaint over being allegedly drunk at a public meeting	Independent Person contacted agreed no breach of Code – Initial assessment	None	Didn't pass Initial Assessment Decision as not attending in either official capacity and /or no evidence or sufficient evidence of any disruption and / or intoxication at meeting	Closed March 2017	Group Leader aware of private capacity issues may exist
MC 1/17	7 March 2017	Complaint about 1 Member	Public	Complaint about councillor allegedly encourage mother of a vulnerable child not to adhere to recommended medication for child	Independent Person contacted agreed no breach of Code – Initial assessment	None	Didn't pass Initial Assessment Decision as insufficient evidence	Closed June 2017	None
MC 2/17	4 May 2017	Complaint about 1 Member	Public	Complaint over Harassment by neighbour and alleged improper access to personal data by position as Member	Despite chasing no Complaint Form submitted	None	Complaint Form received August 2017  Didn't pass initial assessment as Independent Person of the view private capacity only engaged	Closed October 2017	None

<b>MC 3/17</b>	8 May 2017	Complaint about 1 Member	Public	Complaint over alleged breach of personal / housing information given in confidence	Despite chasing no Complaint Form submitted	None	No Complaint Form or supporting evidence received	Closed October 2017	None
<b>MC 4/17</b>	18 May 2017	Complaint about 1 Member	Public	Complaint over alleged threatening behaviour towards member of the public at a local Forum meeting	Independent Person contacted agreed no breach of Code – Initial assessment	None	Didn't pass Initial Assessment Decision as no evidence of intimidation in fact evidence to the contrary	Closed July 2017	None - as insufficient evidence supporting allegation
<b>MC 5/17</b>	18 June 2017	Complaint about 1 Member	Public	Complaint over alleged harassment including social media	Despite chasing no complaint form submitted	None	No Complaint Form or evidence received	Closed July 2017	None bar training on use of social media
<b>MC 6/ 17</b>	31 July 2017	Complaint about 1 Member	Public	Complaint over alleged offence language at Full Council	Independent Person agreed resolution through letter of apology	None	Resolved through mediation and apology with review by Independent Person	Closed November 2017	Guidance on Nolan principles
<b>MC7 / 17</b>	10 October 2017	Complaint About 1 Member	Public	Complaint over alleged offence language at Full Council	Initial Assessment undertaken both parties wish to explore mediation				